
From: Kevin Jones <kjones@govsci.com>
Sent: Tuesday, November 10, 2009 9:29 AM
To: 'Hanchett, James (DPH)'
Subject: RE: PO# 53319307 - RMA15477

Good morning Jim,

First off , I must apologize for the delay. It appears I dropped the ball on this by not paying closer attention. Agilent told me that they would send a replacement after they made a determination on the returned item. It turns out that they just issued us a credit instead and left it at that. I am placing a new order for this item and will have it shipped to you as soon as possible. I do apologize again. Please let me know if you have any further questions or concerns. Have a nice day.

Best regards,

Kevin Jones

-----Original Message-----

From: Hanchett, James (DPH) [mailto:James.Hanchett@state.ma.us]
Sent: Monday, November 09, 2009 10:32 AM
To: Kevin Jones
Subject: RE: PO# 53319307 - RMA15477

Hi Kevin,

Any word on the replacement pump?

Thanks,

Jim, Hanchett
Amherst Drug Lab

From: Kevin Jones [mailto:kjones@govsci.com]
Sent: Thursday, October 08, 2009 1:11 PM
To: 'Hanchett, James (DPH)'
Subject: RE: PO# 53319307 - RMA15477

Thank you very much Jim. It's been a madhouse lately and i'm just trying to make sure i don't drop the ball on anything. Have a great weekend !
Kevin

-----Original Message-----

From: Hanchett, James (DPH) [mailto:James.Hanchett@state.ma.us]
Sent: Thursday, October 08, 2009 12:59 PM
To: Kevin Jones
Subject: RE: PO# 53319307 - RMA15477

Hi Kevin,

I shipped it out yesterday.

Jim

From: Kevin Jones [mailto:kjones@govsci.com]
Sent: Thu 10/8/2009 11:46 AM
To: 'JAMES.HANCHETT@STATE.MA.US'
Cc: Jeannie Ruiz
Subject: PO# 53319307 - RMA15477

Hello Jim,

Would you please let me know if you have shipped this item back to us yet. We only have a limited time to get this item back to Agilent before the return expires.
Thank you.

Best Regard's,
Kevin Jones
Government Scientific Source, Inc.
Ph.# 703-734-1088
Fax # 703-734-2037
KJONES@GOVSCI.COM

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